



QA Policy and Goals – L1 –001		Title document - identification – revision number	
		 ARGUS REMOTE SYSTEMS AS	 MOHN DRILLING AS
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Policy and Objectives

ARGUS Quality Policy

Management Commitment

Say what you do - do what you say

Best Practice: "Do things right, first time"

Accidents and incidents can be prevented and shall be prevented

Customer Focus

Cooperation with customers and organisations on quality matters

ARGUS Quality Objectives

Top management ensures that quality objectives, including those needed to meet requirements for products, are established at relevant functions and levels within ARGUS. The quality objectives are measurable and consistent with the quality policy.

1. Meet or exceed customer expectations by effective communication and review of customer requirements.
2. Provide our customers high quality products and services, on time delivery, and at a reasonable cost.
3. Effectively manage our products, processes, and services to provide superior customer satisfaction.
4. Promote the safety, awareness, and well being of employees through training and education.

ARGUS environmental objectives are an integrate part of ARGUS Quality objectives:

Zero harm to people - Zero harm to the environment - Zero harm to assets

By fulfilling the requirements of both our quality systems, ISO 9001:2008 and ISO 14001:2004, we will create the prerequisites for ISO-certification and for due re-certification.

We shall continuously improve the efficiency of our quality systems by monitoring our performance and developing our organisation and personnel resources.

Our quality management system complies with ISO 9001:2008 and ISO 14001:2004. It describes the company's main processes.

The main processes within the quality system are:

- Management processes
- Key processes
- Support processes.

The efficiency of the processes will by measured regularly by Key Performance Indicators in order to achieve higher quality.

Bergen, 09. November 2010



Frode Korneliussen
Managing Director